SUBNEXUS Beta Tester Guide

For independent testing teams: getting in, what to test, how to report, and how every report is tracked to resolution.

Getting in

- Your team lead receives a beta pass code (BETA-XXXX-XXXX) from Cyberellum. Each tester registers with their own email using the code at subnexus.axiom-x.us/#register. No payment is taken.
- Sign in at subnexus.axiom-x.us/app with an emailed one-time code, then set up two-step verification (authenticator app, security key or device biometrics).
- Your testing days count from your first sign-in. Downloads are open on beta passes so finished packages can be evaluated.
- Step-by-step screens: subnexus.axiom-x.us/partners/resources/#start

What to test

- Customer experience: registration, sign-in, two-step verification, the training, the guided simple view and the assistant.
- Submittals: upload a real specification and product data; check the requirement list, the drafted statuses and quotes, the audit, and the package PDF.
- Federal bidding: start a bid in SUBNEXUS Bids with a SAM.gov solicitation; check the key facts and the compliance matrix against the documents.
- Technology and integration: browser behavior, file types, speed, the browser agent, and how SUBNEXUS fits your existing tools.
- Commercial: plan fit, pricing clarity, and the partner program and Partner Workspace.

How to report

- Use the beta feedback form at subnexus.axiom-x.us/partners/resources/#beta-feedback: one report per issue, with area, impact, steps, expected and actual results, and up to three screenshots.
- Give your email to receive a reference number (FB-YYMMDD-XXXXX). Statuses: Received, In review, In progress, Resolved, Closed: not planned. You are emailed at each change and can look it up any time.
- Sign-in or two-step problems that cost you days: report them under Sign-in; Cyberellum extends your access for the days lost.

Good reports

- Name the exact screen and button. Say what you expected and what happened. Attach the screenshot. Include the project or document name if it matters.
- Test with real documents you are allowed to share. Do not upload classified, CUI or export-controlled material.